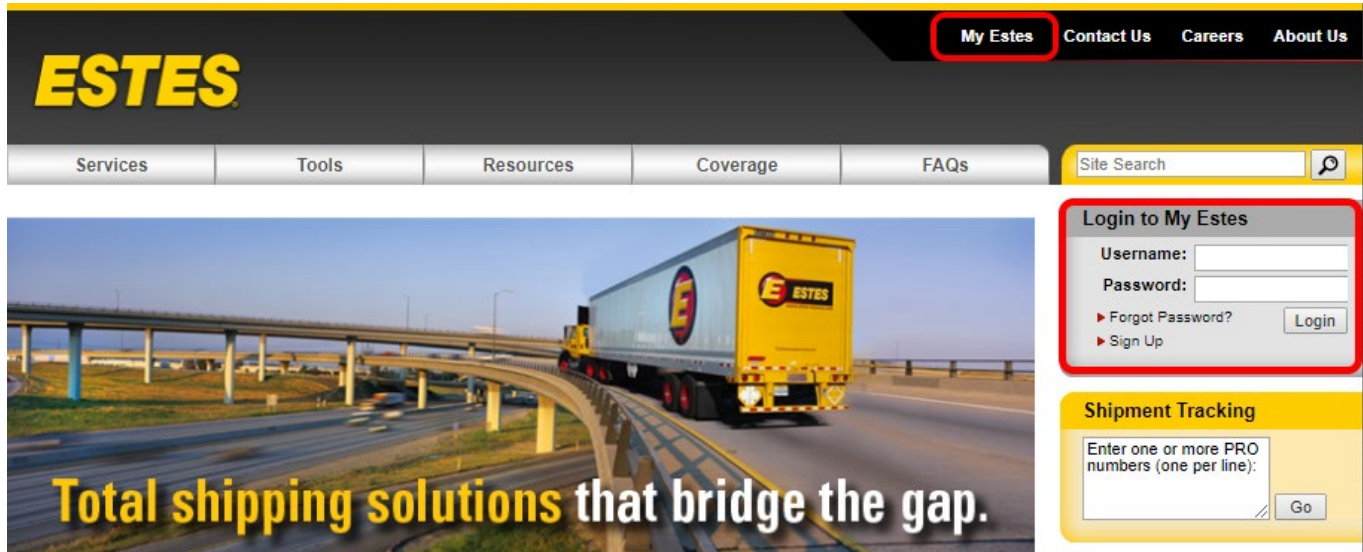


QUICK START GUIDE:

Getting a Volume and Truckload Rate Quote on My Estes

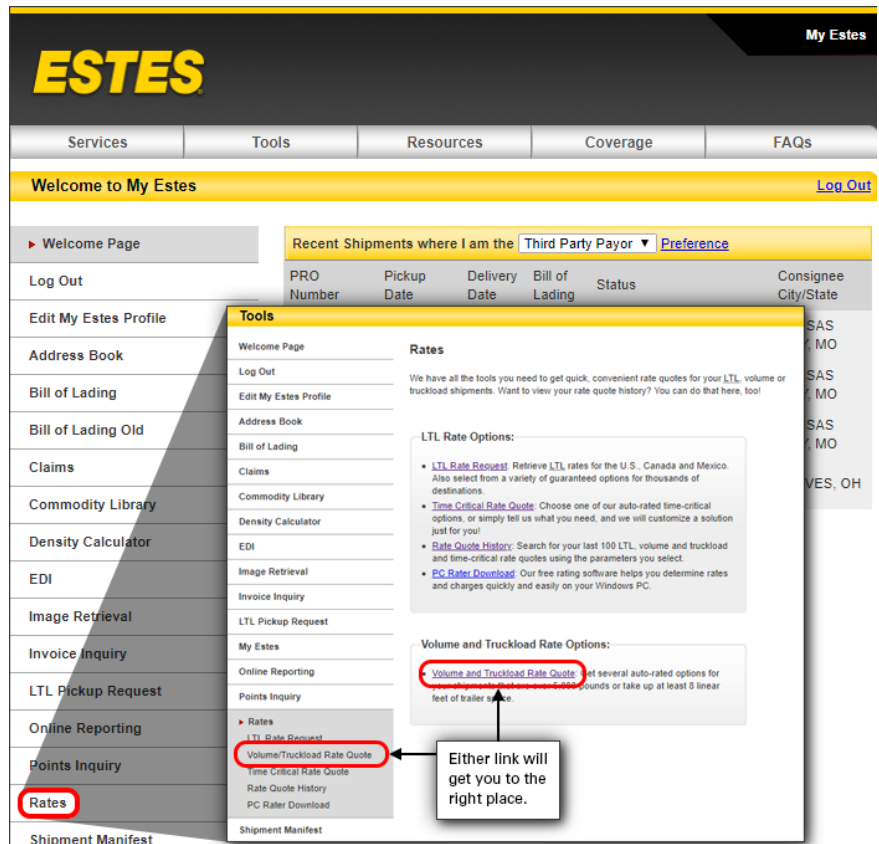
STEP 1

Go to www.estes-express.com and log in to **My Estes**.



STEP 2

On the welcome page, click **Rates**. Then click on **Volume and Truckload Rate Quote**. If you're unsure about which rate tool to use, check out this [handy chart](#) on our website that explains the options.



STEP 3

Fill in the quote details, including Contact and Routing Information, Scheduling, Commodities, Freight Information and Accessorials, and hit **Submit**. Required fields are marked with an asterisk (*). Note that you can toggle to other rate quote tools using the buttons across the top of the application page. Or, you can go to the quote history to update and book a saved quote.

- 1 Use these tabs to access the different rate tools.
- 2 Quote history includes past quotes from all rating tools in one place—LTL, volume and truckload and time critical.
- 3 The progress bar shows you where you are in the quote process.
- 4 Additional coverage is automatically selected if you input a declared value. Additional coverage is often a desirable choice, but you can decline it by unchecking this box.
- 5 List linear feet here (optional).
- 6 You can add additional comments (up to 100 characters), but when you do, the next screen will instruct you to click **Contact Me** for a volume and truckload rate. We will quickly review details and contact you directly with a quote.
- 7 Expand to see additional accessorials.
- 8 Click **Submit** to see and select service-level options based on the information you provided.

1 LTL Rate Request | **2** Time Critical | **Volume and Truckload** | Quote History | Schedule Pickup | Create BOL

Volume and Truckload Rate Quote

Use this simple tool to obtain a quote for your volume or truckload shipment.

Required fields are in *BOLD.

NOTE: Only volume and exclusive use rates will display if your shipment exceeds 350 cubic feet unless there are different thresholds noted for your account. For other options or more information, please give us a call at the number indicated.

Need Help?
Estes Volume and Truckload
1-866-378-3748, Press 3
(804) 340-1948
truckload@estes-express.com

3 **1** **2** **3**
Enter Quote Details | Select Service Level Rate | Get Final Quote

Contact and Routing Information

*Full Name:
*Email: *My Role:
*Phone: 888-888-8888 x1234567 *Terms:
Country: ZIP: City: State:
*Origin: United States Clear
*Destination: United States Clear

Scheduling

*Pickup Date: mm/dd/yyyy 28 *Available By: 8 : 00 AM *Close At: 5 : 00 PM

Commodities

Class	*Pieces	*Piece Type	*Tot
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.

+ Additional Commodity

Freight Information

Declared Value: I would like [additional cargo liability coverage](#).

Does freight pick up or deliver at a food warehouse or distribution center? No Yes

Is your freight stackable? ?

Total linear feet needed for this shipment: **5**

Comments: **6**

Additional Cargo Liability Coverage Guidelines

Standard Liability
Be sure to consider whether you need to purchase additional coverage. As per Item 350 of our [105 Rules Tariff](#), Estes' standard liability on spot quotes cannot exceed \$2.00 per pound/per article for new products or equipment. The liability limit for anything used OR new and uncrated is \$0.10 per pound/per article. Estes' standard maximum liability is \$10,000 per trailer.

Additional Coverage
If you need additional coverage for high-value freight, simply input the declared value in the applicable field. The system will automatically calculate the charge and include it as a line item on your quote. Please keep in mind that the maximum liability limit when you add high-value coverage is \$100,000.00 per trailer. Be sure to refer to our [Accessorial Charges](#) for complete terms and conditions.

Accessorials

7 Expand

<input type="checkbox"/> Alaska Inside Delivery	<input type="checkbox"/> Lift-Gate Service (Delivery)
<input type="checkbox"/> Alaska Lift-Gate Service	<input type="checkbox"/> Notify Request
<input type="checkbox"/> Alaska Prison/Military Delivery	<input type="checkbox"/> Overlength (8.01'-11.99')
<input type="checkbox"/> Alaska Residential Delivery	<input type="checkbox"/> Overlength Freight (12.00' to 19.99')
<input type="checkbox"/> Appointment Request	<input type="checkbox"/> Overlength Freight (20.00' to 27.99')
<input type="checkbox"/> Construction Site Delivery	<input type="checkbox"/> Protect from Freezing (US only)
<input type="checkbox"/> Hazardous Materials	<input type="checkbox"/> Residential Pickup or Delivery
<input type="checkbox"/> Inside Delivery	<input type="checkbox"/> Residential Pickup Charge

8 Submit



STEP 4

If you chose the Volume and Truckload tab to access rate quotes, the V/TL rates will show at the top, with time-critical and standard-transit LTL rates below for comparison. You'll see the reverse order when you go through the Time Critical Rate Quote tool.

If additional information is needed, **Contact Me** will appear. When you click on it, information you've already input will be sent to either our volume and truckload or time-critical team based on the option chosen. We will contact you directly and develop a customized quote, usually within a few minutes. You'll receive a **Success** message confirming that we have received your information. Or, you can call the number provided to contact the team directly.

LTL Rate Request | Time Critical | **Volume and Truckload** | Quote History | Schedule Pickup | Create BOL

Volume and Truckload Rate Quote

Select a Volume and Truckload or Time Critical option below. Be sure to call the Estes Solution Center for Exclusive Use or any selection faster than by 5 on the standard transit date so we can finalize the details of your shipment.

NOTE: Only volume and exclusive use rates will display if your shipment exceeds 350 cubic feet unless there are different thresholds noted for your account. For other options or more information, please give us a call at the number indicated.

Need Help?

Estes Volume and Truckload

1-866-378-3748, Press 3

(804) 340-1948

truckload@estes-express.com



1

Select rate to get quote # and save in history!

Update Quote

New Quote

Volume and Truckload Options 2

Delivery Date ▼	Delivery Time ▼	Service Level ▼	Charges ▼
TBD (Based on standard transit and capacity) 3	TBD	Volume and Truckload Basic	\$XXX.XX
Tuesday, January 29, 2019	5:00 PM	Guaranteed Volume and Truckload Economy	\$XXX.XX
Monday, January 28, 2019	5:00 PM	Guaranteed Volume and Truckload Standard	\$XXX.XX

Time Critical and LTL Standard Options 4

Delivery Date ▼	Delivery Time ▼	Service Level ▼	Charges ▼
Thursday, January 24, 2019	5:00 PM	Guaranteed Exclusive Use	\$XXX.XX
Monday, January 28, 2019	10:00 AM	Guaranteed LTL Standard Transit: 10AM 5 Contact Me ?	\$XXX.XX
Monday, January 28, 2019	12:00 PM	Guaranteed LTL Standard Transit: 12PM	\$XXX.XX
Monday, January 28, 2019	5:00 PM	LTL Standard Transit	\$XXX.XX

- 1 You must select a quote to complete the quote process, get a quote number and save the quote to Quote History.
- 2 Volume and Truckload options
- 3 Volume and Truckload Basic shipments are not subject to standard LTL transit time; however, we make every attempt to deliver your freight as close to the transit standard as possible.
- 4 Time-critical guaranteed options.
- 5 When you click **Contact Me**, your information is sent to us, and we contact you directly, usually within a few minutes.

Questions?

Call 1-866-ESTES4U (378-3748) and press 31, or email: truckload@estes-express.com

Service Is What Our People Deliver!®



STEP 5

When you've selected the desired service, the rate details page will appear. From here, you can verify the information, confirm acceptance of terms, print or email your quote to yourself/others and proceed to booking.

- 1 Need Help? Here is the contact information specific to your quote in case you have questions.
- 2 Note the alpha-numeric quote number format. You will be able to find this number in Quote History for future reference.
- 3 These are your options if you need to work with a different quote. Keep in mind that when you choose Update Quote, the system will generate a new quote number.
- 4 Verify quote details before booking.
- 5 Requestor contact information.
- 6 You must read and agree to disclaimers and Terms of Service printed below the Volume and Truckload Quote Detail Summary before the **Book Shipment** button will be activated.
- 7 Click on this option to print your quote.
- 8 To email the quote, enter up to five comma-separated addresses, and click **Email Quote**.

LTL Rate Request
Time Critical
Volume and Truckload
Quote History
Schedule Pickup
Create BOL

Volume and Truckload Rate Quote

Need Help?

Estes Volume and Truckload

1-866-378-3748, Press 3

(804) 340-1948

truckload@estes-express.com

Your quote is based upon Estes rates in effect on 01/15/2019. A summary of the information you provided is below. Please feel free to contact us if you have any questions. We appreciate your business and look forward to serving your transportation needs!

✓ Enter Quote Details
✓ Select Service Level Rate
✓ Get Final Quote

Quote Number: VVRV9MS

Update Quote
New Quote
Select Another Quote

Volume and Truckload Quote Detail Summary

Service

Quote Number: **VVRV9MS**

Service Level: **Volume and Truckload Basic**

Account: WIDGETS UNLIMITED - 1234567

My Role: Shipper

Terms: Pre-paid

Declared Value: \$0.00

Food Warehouse: No or Distr. Center

Freight Stackable: No

Routing

Service Lane: 3 Days

Origin: RICHMOND, VA 23230 United States

Destination: CANISTOTA, SD 57012 United States

Scheduling Details

Pickup Date	Delivery Date	Avail. By	Close At
01/23/19	TBD**	8:00 AM	5:00 PM

For data review purposes only. To request a pickup, you must select book shipment and follow the prompts. Please refer to disclaimers below for additional pickup and delivery information.

**Delivery date for V/TL Basic shipment will be based on standard transit for the service lane plus capacity/ops conditions present at the time of booking.

Contact Information

Contact Name: JOHN DOE

Phone Number: 555-555-5555

Email Address: JOHNDOE@EXAMPLE.COM

Comments

Fee Summary

Commodity Description	Class	Pieces	Weight	Length	Width	Height
Widgets	100	6	6000	48	48	48

Charge Items	Charge
Inside Delivery	Included
Estimated Freight Charges	\$XXX.XX

Quote Actions

I have read and agree to the disclaimers and Terms of Service below.

Book Shipment
Print Quote

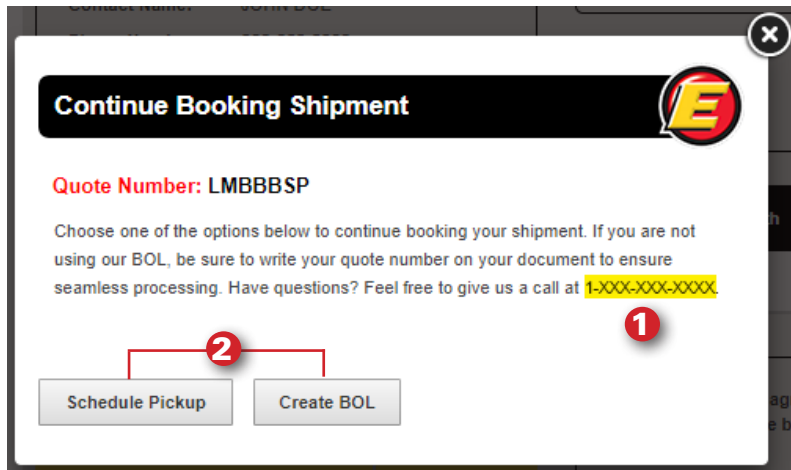
Email Address(es):

Email Quote



STEP 6

Once you've accepted the terms and clicked on **Book Shipment**, you still need to take action to finalize your request. This screen will allow you to schedule a pickup or create a BOL. You can also contact the team with any questions using the phone number provided.



- 1 Questions? Call the number that will be provided here.
- 2 Choose **Schedule Pickup** or **Create BOL** to continue booking your shipment. (A pickup option is also available if you choose Create BOL.)

Questions?

Call **1-866-ESTES4U** (378-3748) and press **3**,
or email: truckload@estes-express.com

